

Dr. Födisch Umweltmesstechnik AG | SERVICE | REPAIR CENTER

Return Material Authorisation (RMA) Request form

RMA no.:

- Warranty request
 Standard repair
 Calibration
 Modification

Customer (invoice to address)

Legal entity

Street address

City

Post code

Country

Contact name

Contact Phone

Contact email

End user (ship to address)

Legal entity

Street address

City

Post code

Country

Contact name

Contact phone

Contact email

Customer reference

Customer reference/order

CCRP no.

Service agreement

Requested return date

Additional information

Goods to be returned

Part no.	Serial no.	Device description	Customer tag no.

Reason for return (including operating conditions)

Tick the check-box and describe the technical defect. Specify if this defect may lead to possible safety risks.

- safety relevant
 NOT safety relevant

Shipping return information

Forwarder	<input type="text"/>	Forward/Account	<input type="text"/>
Contact person	<input type="text"/>	Phone	<input type="text"/>
Email	<input type="text"/>		

Decontamination declaration

Control of Substances Hazardous to Health (COSHH)

- The equipment listed on page 1 **has not** been in contact with any corrosive, biological, radioactive or any other material which is hazardous to health.
- The equipment listed on page 1 **has** been in contact with the material(s) listed below, but that it has been completely decontaminated and is now safe to handle and dismantle without any special precautions.

<input type="checkbox"/> No Health Hazards	<input type="checkbox"/> Water reactive	<input type="checkbox"/> Carcinogen (including PCB)
<input type="checkbox"/> No physical hazards	<input type="checkbox"/> Irritant	<input type="checkbox"/> Bio hazard BL-1
<input type="checkbox"/> Pyrophoric	<input type="checkbox"/> Oxidizer	<input type="checkbox"/> Bio hazard BL-2
<input type="checkbox"/> Corrosive	<input type="checkbox"/> Flammable liquid /solid	<input type="checkbox"/> Bio hazard BL-3
<input type="checkbox"/> Combustible liquid	<input type="checkbox"/> Toxic	<input type="checkbox"/> Bio hazard BL-4
<input type="checkbox"/> Explosive	<input type="checkbox"/> Unstable (reactive)	<input type="checkbox"/> Other (Please specify):
<input type="checkbox"/> Carcinogen	<input type="checkbox"/> Radioactivity	<input type="text"/>
<input type="checkbox"/> Flammable gas	<input type="checkbox"/> PCB	

List all substances, gases, chemicals, and BY-PRODUCTS which may have come in contact with the product by common name or specific chemical name.

Complete the signature section below, and send by e-mail to the attention of the service department. Include original copy with item being returned.

IMPORTANT Note:

DFUAG reserves the right to return to customer at customer's expense, any product that is not repairable, that is beyond DFUAG's cleaning and decontamination capabilities, or that does not have a valid decontamination declaration. The decontamination declaration must be signed by duly authorized representatives of the end user.

Customer shall submit the correct HS code in order to clear the goods through customs. Any additional charges due to incorrect or missing information shall be reimbursed by the customer to DFUAG.

If the customer declines the product return, automatically full rights and title of the goods are transferred to DFUAG for further processing.

Please note that the warranty request is not an acknowledgment that the defect is covered by DFUAG's warranty obligations. We reserve the right to charge the customer for the costs of the examination that we have incurred, unless the defect is covered by DFUAG's warranty obligations.

Signature

Name	<input type="text"/>
Position	<input type="text"/>
Date	<input type="text"/>